



# Automate Over 70% of Mortgage Tasks

Improve time-per-loan by employing pre-programmed bots on up to 70% of your repeatable middle-office mortgage tasks

## Deploy Digital Workers to Power Dozens of Processes

Backlogged emails and complex workflows are common issues in servicing that hinder the timely resolution of customer inquiries. One missed or incorrectly routed email may result in unwanted compliance, customer experience, and loan performance issues.

Leveraging Indecomm's BotGenius, we've automated repetitive and time-consuming email workflows, giving you time

- Keeps origination agents productive, and moving quickly through the loan process
- Standardizes and streamlines repeatable and routine tasks in set-up, loan processing, and communication
- Enables faster, more efficient processing time, generating significant time savings
- Improves borrower engagement, lowering the mortgage loan abandonment rate and reducing the window of time for competitive shopping



### BotGenius Handles Common Middle-Office Mortgage Tasks:

#### Set Up

- ✓ Orders appraisal, flood, title reports  
4506-T, CDA, USPS validation, MI

#### Processing

- ✓ Reviews appraisal, flood, fraud, title and performs compliance checks

#### Communication

- ✓ Orders disclosures, generates COC and denial letters

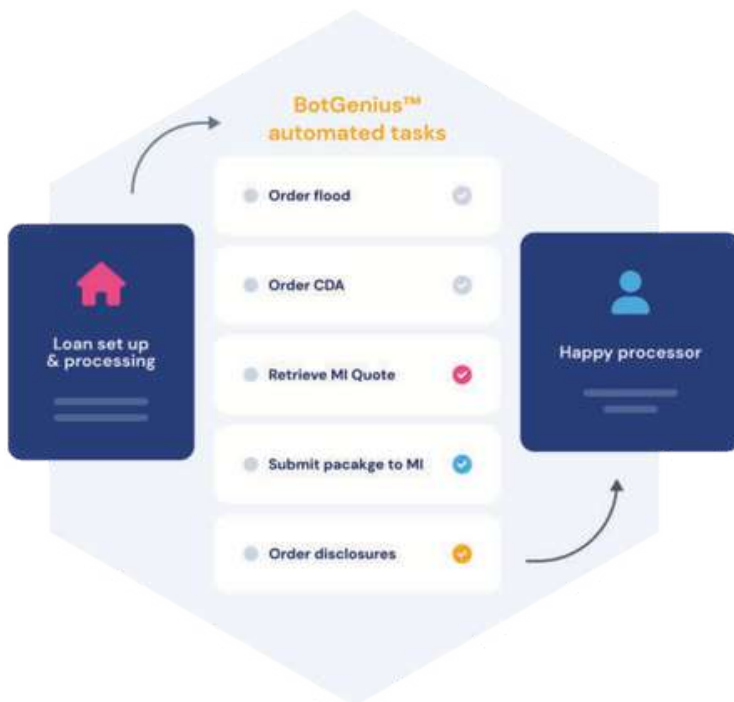
*\*Ask us for a complete list*

# The Genius Behind Bot-Driven Mortgage

Built by mortgage industry experts with first-hand mortgage operations process expertise, BotGenius works together with your loan origination system (LOS) to automate and complete high-volume tasks and unify workflow.

BotGenius' out-of-the-box automation helps lenders:

- Generate disclosures and adverse action communications
- Verify and validate third-party reports such as flood, fraud, credit, and appraisal
- Get the benefits of automation without the management burden; BotGenius is completely managed by Indecomm, keeping your technology and operations teams focused on innovation



- ✓ **Success-based approach**  
We work with you to establish ROI upfront to track benefits realization. With BotGenius, you only pay for successful transactions!
- ✓ **Fast implementations**  
BotGenius robots are available out-of-the-box and can quickly integrate with your existing origination technology and process
- ✓ **No lock-ins**  
We doubt you will stop using BotGenius once you start, however, we won't lock you into license contracts, license costs, or expensive upgrades
- ✓ **Hands-free maintenance**  
Get the benefits without the hassle. BotGenius is managed and maintained through the Indecomm robotics operations center (ROC)



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