

# Mortgage Servicing with Genius

## Key Features

Whether servicers require component services for routine and non-performing operations or a complete servicing lifecycle solution, Indecomm is uniquely qualified to improve servicing performance.

- 25+ years provider of servicing solutions
- Variable cost model and competitive pricing
- Deep servicing process expertise
- Automation and tech-enabled service for increased efficiencies
- Robust FTE support comprising expert servicing, compliance, underwriting, and process support
- Round' clock support for overnight processing and accelerated turnaround times
- Robust, real-time reporting and portfolio visibility

## Modernizing Mortgage Servicing

The stakes are high for mortgage servicers today. The cost to service both performing and non-performing loans continues to rise, creating margin pressure for servicing leaders. Moreover, regulatory scrutiny remains high leaving servicers more vulnerable to fines, fees, and reputation risk.

Now more than ever servicers need to modernize their operation to ensure an efficient, and scalable operation that keeps costs low and compliance at its peak.

A 25-year provider of mortgage outsourcing with a growing suite of Genius mortgage technology enablers, Indecomm offers its servicer clients a more holistic and strategic approach to tackling servicing challenges. One that keeps servicers nimble, compliant, and efficient.

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Welcome to the new era of mortgage servicing, where tech-enabled "Genius" services keep your operation thriving in any market.



## Performing Loan Servicing

- Loan boarding
- Indexing
- MERS tracking
- Data validation
- Invoice/advance reconciliations
- Escrow services
- Cashiering support
- Payoff administration and support
- Lien releases/ assignments
- Investor reporting
- Correspondence support
- Servicing quality control (QC)



## Default Support

- Pre-foreclosure and foreclosure
- Attorney monitoring and follow-up
- Pre-sale review
- Servicing quality control (QC)
- Claims services
- Default referral assignments
- Order & monitor third-party services
- Loss mitigation underwriting
- Trial plan preparation and monitoring
- Document preparation
- Loss mitigation quality assurance (QC)
- Modification closing
- Bankruptcy set-up and referral

## Tech-enablers

- **AuditGenius QC Technology**

- **Intelligent Document Extraction (IDX)**

**Proprietary systems for:**

- e-Record
- Drafting
- Recording calculation

- **Client web portal**